



FOR IMMEDIATE RELEASE  
September 5, 2017

## **IMPORTANT INFORMATION FOR MEMBERS:**

### **Washington State of Emergency Declared**

Governor Jay Inslee has declared a State of Emergency for Washington in response to continuing forecasts of elevated temperatures throughout the state, predicting hot and dry conditions over the next week. The existing high-risk fire conditions pose a threat to life and property and could cause extensive damage to homes, businesses and pose significant risk to the life and health of the public.

Members living in the following zip codes should exercise caution and stay alert to news and weather updates:

98022 (Enumclaw)	98807 (Wenatchee)	98822 (Entiat)
98045 (North Bend)	98811 (Ardenvoir)	98826 (Leavenworth)
98224 (Baring)	98815 (Cashmere)	98828 (Malaga)
98288 (Skykomish)	98816 (Chelan)	98831 (Manson)
98323 (Carbanado)	98817 (Chelan Falls)	98836 (Monitor)
98801 (Wenatchee)	98821 (Dryden)	98847 (Peshastin)
		98852 (Stehekin)

As a Medicare Advantage plan, we have certain obligations to our members in Washington. The goal is to help our members get medical care or prescription drug refills during the disaster, especially if they are not able to get to an in-network provider or pharmacy.

#### **Please know that Soundpath Health members will be provided access to their benefits during this disaster by:**

- Allowing Part C plan benefits to be furnished at specified non-contracted facilities
- Waiving in full, requirements for PCP referrals where applicable
- Waiving the 30-day notification requirement for benefit changes to enrollees as long as all the changes (such as reduction of cost-sharing and waiving authorization) benefit the enrollee
- Lifting our “refill-too-soon” edits for covered Part D drugs to provide our members with access to Part D drugs at the point-of-sale

- Allowing an affected enrollee to obtain the maximum extended day supply of prescription medications, if requested and available at the time of refill

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For more information, please refer to our website at:

[https://www.soundpathhealth.com/en/member\\_center/SPH%20forms.aspx](https://www.soundpathhealth.com/en/member_center/SPH%20forms.aspx)– and look for the Disaster and Emergency Declarations form, or call Customer Service at 1-866-789-7747 (TTY 711).